

# 2018

## Annual Report



Catholic Charities



Livingston County

Help that works. Hope that lasts.



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# Message from the Executive Director

Dear Friends,

The theme this year is Compassion in Action. Team members and volunteers of Catholic Charities of Livingston County live out this mission. Listening with empathy to the concerns of others, we work together on goals and plans for a different path to their futures. We provide a “hand-up,” not a hand-out.

Catholic Charities is able to serve as a training ground for Compassion in Action. Interns learn all aspects of Catholic Charities’ services; providing new perspectives to our programs. We often serve as a community service site for individuals who need to complete a certain number of hours of service as part of their legal charges. Many times, these individuals come to us reluctantly. It is always interesting to witness changes as they put their compassion in action. We watched a young lady completing her community service. Her eyes lit up as she gave a bag of personal products to a client. She offered a genuine smile of empathy as she said, “Today is bread day...Make sure you grab a loaf and some of those cookies.”

Catholic Charities of Livingston County has always existed to help fill unmet needs in our community. Sometimes that is through direct service to individuals. Other times it is through advocacy for social or policy changes. It also occurs when other agencies in our community are in need. We are able to step in and meet a need for which no other agency has funding. Other agencies approach us to partner with them to form a new program or service. Our recent expansion of our services in the Livingston County Jail illustrates this. For a number of years, our Parenting Educators have provided education in the jail. Then the Jail and Livingston County Mental Health approached us to partner in obtaining funding for a transitional jail counselor and a mental health counselor in the jail. Our relationships with other agencies have enabled us to assist in ensuring the seamless provision of services of compassion.

This year we were able to acquire a new space for the Mount Morris Food Pantry. The food pantry moved into a more accessible building on Main Street in the New Family Theater building. This building provides more space for food items as well as being accessible to folks with disabilities.

Truly, there is no limit of what we can do when we stand together!

Thank you!

*Tabitha J. Brewster*  
*Executive Director*

## Mission

*Catholic Charities of Livingston County provides direct assistance, advocates for social and economic justice, and encourages self-sufficiency through education and support to fulfill the mission of Catholic Charities of the Diocese of Rochester's commitment to build a just and compassionate society rooted in the dignity of all people.*

\*We serve all people regardless of religion.

## Services



### Faith in Action (FIA)

Faith in Action provides volunteer support services free of charge to those without adequate assistance from family, friends, or neighbors. We also provide information and referrals to the appropriate resources or agencies. FIA allows for family members and friends to continue working while we assist with caring for their loved one by providing transportation to and from critical appointments.

Who do we serve?

- Seniors over the age of 60 who live at home
- People of any age who are physically challenged and are receiving SSD
- Those who are homebound, lonely, or chronically ill
- People newly discharged from the hospital, recovering from surgery or illness
- Families, friends, and caregivers of persons in these situations

2018 FIA Statistics: 70 volunteers drove 62,340 miles and donated 4,465 hours of time to provide assistance to people in need. In 2018, we served 139 individuals.



## Home and Community-Based Services (HCBS)

Catholic Charities of Livingston County Case Management Services connects Medicaid Harp enrolled individuals with employment, financial, vocational, educational, and more. Services are person-centered and are provided in a client's home.

These services:

- Focus on a person's strengths, abilities and supports needed to improve their overall quality of life and health
- Work collaboratively with all supports and supporters to ensure effective, person-driven services of the highest quality

2018 HCBS Statistics: 24 services were provided to clients. These services include Psychosocial rehabilitation - 6, Habilitation - 2, Family Support and Training - 3, Education Support Services - 7, Empowerment Services - 4, Intensive Supported Employment - 2.



## Transitional Jail Counseling

Transitional Jail Counseling is offered by Licensed Master Social Worker, Brandy Swain. Services are offered to inmates who are transitioning from the Livingston County Jail. Transitional Jail Services prepare inmates for re-integration into their communities by connecting them with:

- Housing options
- Employment opportunities
- SSI/SSD applications
- Mental health and doctor appointments
- Addiction treatment and local 12-Step programs
- Bed-to-bed Rehab transfers
- College, technical school, and parenting education
- Medicaid Insurance through the United Health Care insurance specialist, Destiny
- Parenting Education and Supportive Services
- And many more!

2018 Transitional Jail Counseling Statistics: 393 inmates were served in this program. Of the 393, 249 were male, and 144 were female.

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## Employment Case Management Services

The Employment Program provides services for work-ready individuals, engaging in activities that will help them gain skills for employment. The program also works with non-compliant individuals providing intensive case management to bring them back into compliance. This is a contracted program through the Department of Social Services, and is a partnership between Catholic Charities of Livingston County and Livingston County Workforce Development.

Employment Activities include:

- GED classes
- English as a Second Language classes
- Job Readiness Training
- Intensive Job Searching
- Work Experience placements

2018 Employment Case Management Statistics: 241 individuals were served in this program. 81 gained employment and 119 were transitioned off of Public Assistance.



## Family Therapy

DSS and Livingston County children's SPOA refer children to Family Therapy. In order to receive services a child in the family must have a diagnosed mental illness and the family must be in need of supportive services for coping with the special needs of their child and the impact on the entire family system. Families receive alternative parenting strategies as well as communication skills. Services are provided in home and are individualized to meet each family's unique needs.

2018 Family Therapy Statistics: A total of 24 families were served, including 92 children.

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## Children's Health Home Care Management

Care Management is program that provides a holistic approach to health care needs. Care Managers link and refer children to needed services which coordinate health care goals.

- Dental Health
- Medical Health
- Behavioral Health
- Clinical Services
- Social Services
- Religious Services
- Pharmacy Services
- Natural Supports, including supports in the environment, i.e. friends, neighbors, colleagues

2018 Children's Health Home Care Statistics: A total of 35 individuals were served.



## Parenting Classes and Case Management

Our parenting educators have received extensive training and are authorized facilitators of 4 different curriculums including Scream Free, The Nurturing Program, Common Sense Parenting, and 123 Magic. Information, support, and referral are provided to parents of newborns to teens. Services are individualized and tailored to meet the specific needs of the family. We offer in home parenting, group classes, and a weekly group in the Livingston County Jail. Certificates of completion are provided and can meet court ordered parenting requirements.

2018 Parenting Classes and Case Management Statistics: 23 referrals from the Department of Social Services. Four different services were utilized: in-home parenting - 17, on-going parenting - 5, community class - 2, and assessment only - 2. We also had 72 referrals from Maternity & Early Childhood Foundation. A total of 194 children were served through this program.



## HOPE Youth Mentoring

Mentors are caring adults who agree to meet with their special friend twice a month for one year. They share what they know, listen, laugh and have fun with a special boy or girl. The HOPE Youth Mentoring service is sponsored by Livingston County Mental Health, Department of Social Services, Livingston County Youth Bureau, and the Probation Department.

To be a Mentor you should be:

- “Kid friendly”
- At least 19 years old (there is no upper age limit)
- Willing to go through screening and background checks
- Willing to participate in training
- Able to make a 1 year commitment
- Ready to set aside 4 hours a month to spend with a special boy or girl

2018 HOPE Youth Mentoring Statistics: 78 households were served. There are 65 mentees in the program. Of the 65 mentees, 31 are matched, and 34 are on the waitlist for a mentor. Sign up to mentor a child today. Call Kelsey Speicher at 585-658-4466 Ext. 15 for more information.



## Food Pantry

The Mt. Morris Food Pantry opened its doors to the public in December 2007, and each month serves more than 100 families that are experiencing a food crisis. The Food pantry receives food from The Greater Foodlink, Barilla, Wegmans, Save-A-Lot, local parishes, schools, and donors from the community.

The Food Pantry is available to Mt. Morris residents one time per month. Those facing a food crisis outside the Mt Morris school district may visit on a one time each month. For the first visit, shoppers must bring proof of residency (i.e. lease or letter) and income (i.e. pay stub or benefits card) for everyone in the household.

2018 Food Pantry Statistics: According to the most recent census figures, the poverty rate in Mt. Morris is 29.3%. This means that one out of 3.4 residents in Mt. Morris lives in poverty. To serve that need, in 2018 the Mt. Morris Food Pantry provided food for 31,968 meals with a fully volunteer team. Over 2700 individuals were served by the Mount Morris Catholic Charities Food Pantry.

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## Emergency Housing Services

The goal of Emergency Housing is to supply help to families that are homeless, facing eviction, or living in sub-standard housing. Currently, there are two emergency housing units.

The many ways we assist include:

- Finding safe and affordable housing, including providing a list of advertised apartments (updated weekly)
- Providing short-term emergency housing
- Access to legal information and resources
- Obtaining and maintaining employment
- Providing personal, financial, and career goal planning
- Locating educational and training programs
- Finding child care
- Providing advocacy, counseling and support
- Providing information and referrals

2018 Emergency Housing Services Statistics: A total of 58 individuals served within 16 households. The average length of stay for these families is around 43.6 days.



## Emergency Financial Assistance

Each year, Help\*Works Community Resource offers emergency assistance to those in need, providing essentials that many of us take for granted. Help\*Works annually assists more than 1,000 families living at or below the poverty level. Recently most of those we serve have never had to ask for help before. Referrals to Help\*Works come from the Dept. of Social Services, the Dept. of Health, the Office of Mental Health, Salvation Army, churches, and other community agencies and organizations as well as self-referrals.

Help\*Works has provided Livingston County individuals and families who are struggling in poverty with:

- Direct emergency assistance including food, utilities, rent, gas, diapers and other personal items.
- Furniture assistance
- Guidance on budgeting and energy conservation
- Information and referrals to other agencies that might best assist with a client's needs

2018 Emergency Financial Assistance Statistics: A total of 1726 individuals were served with over 2250 services provided.

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## **SSI/SSD Case Management Services**

Our Case Manager provides assistance to those unable to work due to medical and/or mental health issues, and who need to apply for federal disability benefits. This program helps individuals get the services they need to be stable.

This includes:

- Assessing medical and mental health issues to determine possible SSI/SSD eligibility; getting acquainted with the client's medical, educational, social and work history.
- Assisting clients in seeking medical treatment when necessary, and acting as an advocate for the client during medical appointments.
- Transporting individuals to necessary doctor appointments and SSA evaluations to ensure access to treatment, DSS, and SSA throughout the application and appeal process.
- Advocating and coordinating services with other professionals involved with the SSI/SSD case.
- Gathering all available documentation to support the SSI/SSD

2018 SSI/SSD Case Management Statistics: 26 individuals were served. A total of 4 clients were approved for SSI.

## Impact Story- Children's Health Home Care Management

Fourteen-year-old Tyler lives with his dad. Tyler was a mainstream student in the 8th grade at Keshequa school and really struggling. He was over his head with the workload, not understanding any of the material and acting out. He has cognitive delays and executive functioning delays. When he became overwhelmed at school, he would walk out, or actually become destructive and cause damage to the school building or classroom. He was missing at least 2 days of school per week because he would simply refuse to go.

He was enrolled in Care Management via SPOA committee in Oct 2017. Care Management was able to help Tyler work out a school plan to attend all 5 days, although some of these days were half days. I referred Tyler to Livingston County's Youth Advocate, Stewart Atkin. Stewart was able to help the family at CSE meetings, and it was ascertained that Tyler needed a smaller classroom size.

In May 2018, Tyler was transferred to the BOCES ITP program. He is in an appropriate 6:1:1 setting and his grades are now solidly B-B+. His attendance is excellent, and he thrives in a program where he is fully supported throughout the day.

His CANS acuity has dropped from a high to a low, and Care Management continues with monitoring case management.

"You have been a phenomenal social worker, and I'm so extremely grateful to have come across such an empathetic, concerned social worker who truly puts her clients first. You have gone above and beyond for my family. You have bypassed your job description and always thought of ways to make my job as a single mother easier. You have taken us to emergency appointments, assisted us in the holidays, advocated for our family, provided us with food, clothing, helped with camperships for the girls, and referred me to other agencies in the community when needed. You have done so many things that have made you a great resource that I have been able to count on, day or night. You are a valuable asset to your agency and to the community at large. We will miss you."

## Impact Story- Employment Case Management Services

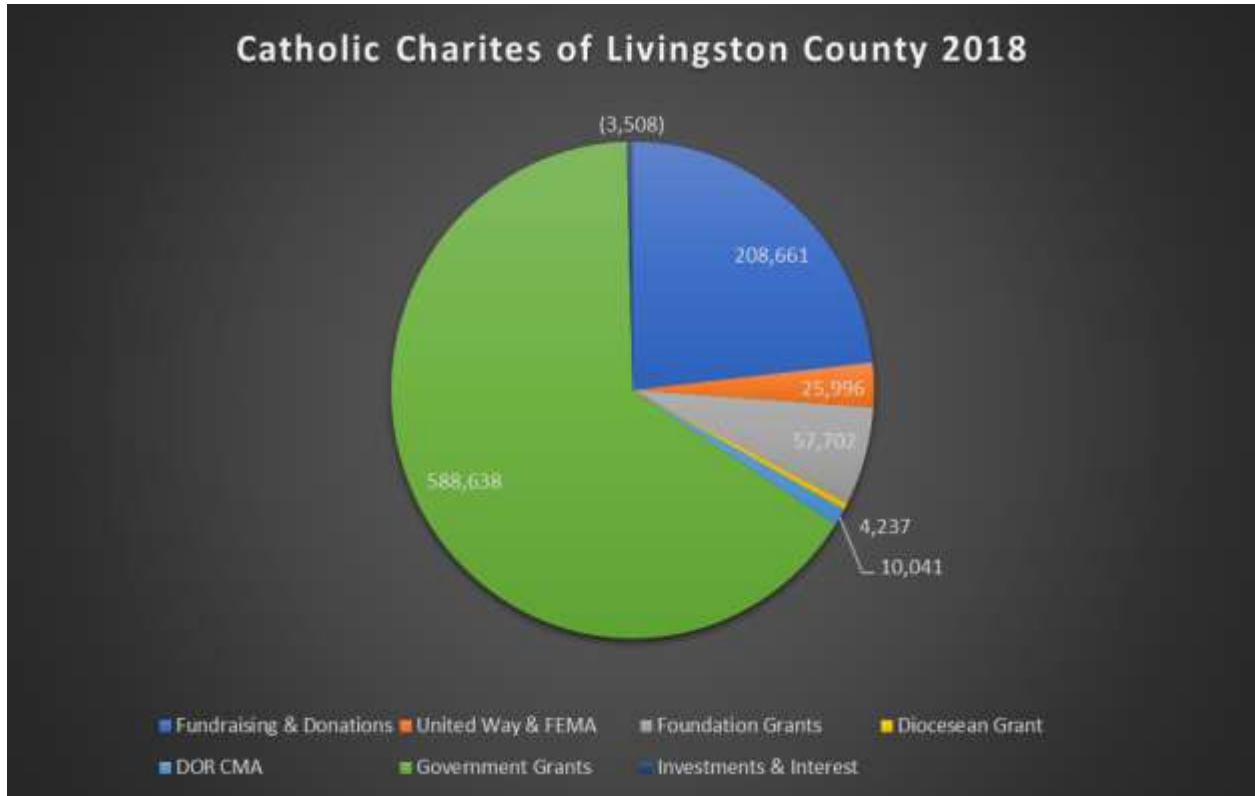
John is a 27-year-old College graduate receiving public assistance. He has been in work experience on and off for over two years, attended CDL classes and failed, been in job search, etc. John has had several job interviews, but could not secure work. His caseworker had to have several conversations with him about appropriate dress for an interview and appropriate interview topics.

Finally, after being placed on the Mobile Work Crew and working closely with the supervisor to discuss John and his possible barriers, it was realized that he is creating his own barriers and had little motivation to secure employment. It was time to try something different to motivate John, so the Mobile Unit Employment Crew supervisor and his caseworkers sat down with John to try and see what is going on. They talked about his goals and dreams. He said he desperately wants to move out of his stepfathers house and get his own apartment, so they used that as their goal and showed him how securing employment can help him to accomplish that (more money would allow for him to afford the rent.) They discussed barriers to employment and appropriate interviewing tips. During that meeting, it was as though John lit up with excitement and confidence.

After that meeting John stated he was going to try to make this happen, and, he did! About 3 weeks later John was about to secure a position with Hilltop Transportation Service. This income, once budgeted, will close his public assistance case!

## Funding Sources

Catholic Charities is a Non-Profit organization. This organization can only continue through the help of grants and donations. Catholic Charities of Livingston County was founded with the goal of encouraging self-sufficiency through education and support. The mission of our programs are to provide a hand UP, not a handout. Donations and grants help support this mission.



Fundraising & Donations	208,661
United Way & FEMA	25,996
Foundation Grants	57,702
Diocesean Grant	4,237
DOR CMA	10,041
Government Grants	588,638
Investments & Interest	(3,508)

## Fundraisers

# Gala-

The Annual Gala is one of our biggest fundraisers. The purpose of the gala is to raise money to help support all the critical services we provide, build relationships, and to continue efforts with creating awareness about the work we do. The 2018 Gala welcome over 240 guests with passed hors d'oeuvres, a sit-down dinner, dancing with Bob's Brother's Band, a huge silent auction, games, a selfie picture booth, and the presentation of the Father Trott award.



Each year, an individual/s from the community are recognized with the presentation of the Father Trott Award. Individuals are nominated from the community for their exemplary and unwavering service to helping others and making Livingston County a better place. In 2018, the Father Trott Award was presented to Sheriff Thomas Dougherty. The Gala raised over \$50,000, which will be used to help the most vulnerable in Livingston County. We thank our major donors: Caledonia Diesel, The Riedman Foundation, and the Bucci Family Foundation for bringing Joy.

**SAVE THE DATE: The 2019 Gala will be held on December 14, 2019, at Willow Creek, in Lakeville, NY.**

# St. Nicholas Appeal-

We send you the St. Nicholas Appeal around Christmas time. This appeal offers you an opportunity to “Share Love. Raise Hope. Bring Joy.” It provides a way for community members to put their Compassion in Action by donating.

All money raised goes directly to the most vulnerable in our community; it stays in Livingston County and provides services only to residents. It provides funds to many of our programs including Faith in Action, the Foodlink backpack drive, Help\*Works, and services in the Livingston County Jail. In 2018, St. Nicholas Appeal raised \$43,594. We work diligently to use your donations efficiently and effectively



# Eat for Heat-



Eat for Heat brings in funds to provide for the over 1,000 families in Livingston County who can't afford to heat their homes.

St. Mathew Catholic Church in Livonia graciously held the spaghetti dinner at the end of January.



2018 Eat for Heat Statistics: A total of \$5,037.90 was raised. This money was able to help 17 families in need of heating assistance.



# Christmas-



Families who are struggling financially received 146 food baskets and over 1860 gifts. That's a lot of love shared by our community! All of this was possible with the help of our 56 donors throughout the county.

This program provides gifts and food to under privileged families. These families would otherwise go without during the holiday season.



2018 Christmas Giveaway Statistics: 372 children were provided Christmas, and 146 food baskets were distributed.



Photo Courtesy of SUNY Geneseo

SUNY Geneseo 8<sup>th</sup> Annual Teddy Bear Toss. Teddy bears are donated to Focus on the Children and Catholic Charities of Livingston County. This event brings the community together to put their Compassion in Action. All Teddy Bears received are given out during our Christmas program.

**Help that works.  
Hope that lasts.**

# Back to School-



The Help\*Works/ Back to School Program at Catholic Charities of Livingston County provides assistance with School Supplies to families with children who are in need. Over 50 donors supplied items and 15 volunteers assisted with soliciting and picking up donations.



2018 Back to School Statistics: 300 children started their school year with backpacks filled with age-appropriate school supplies.

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# Leadership

Catholic Charities of Livingston County board members believe in our mission of building a just and compassionate society rooted in the dignity of ALL people. They are key figures in our community and very active in their roles. Their work has never been more important than it is today.

**Tabitha Brewster, Executive Director**

**Lynn Maginn, Retired, Registered Nurse**

**Jack Balinsky, Diocesan President**

**Siwar (Sue) Raymond, Caledonia Diesel**

**Tony D’Imperio: Board Secretary.  
Retired School Principal**

**Joanne Privitera, Retired School Teacher, Keshequa**

**Andrew Kubrich: Treasurer.  
Schindler Elevator Company**

**Pam Rychlicki, Retired, Sheriff’s Dept.**

**Deborah Farberman, Board Chairperson**

**Ken Hirsch, Retired, Carestream Health**

**Renee Book Kleinhans, Vice Chairperson**

**Christopher O’Brien, Corning Incorporated**

**Kate Alonzo, Development**

**Andy Huber, Cayuga Partners**

**Deacon John Hoffman, St. Matthew-St. Mary Parish**

**Carly Lauricella, ESL Federal Credit Union**

**Dr. Gerald Benjamin, Retired, St. Agnes School**

**Paul Maginn, Retired Band Director, Gates-Chili School**

**Nita Genova, Genesee Valley Motors**

*Catholic Charities of Livingston County’s Board of Directors served over 200 hours of their time to ensure the agency is well -maintained, financially secure, growing, and operating in the best interest of the nonprofit and the people it serves. Board members support the mission, work as a part of a cohesive team, share his/her skills and expertise, dedicate time to attend board meetings, be part of subcommittees, remain aware and engaged in planned fundraisers and activities, and to always represent Catholic Charities as an ambassador.*

# We Need Your Help

It takes a village to make the mission of Catholic Charities successful.

## Every Penny Matters

Ways to donate:

- ✓ In honor of a friend or family member
- ✓ Bequest or memorial gift to CCLC- Memorial gifts in honor of deceased family members or friends are a meaningful way to support CCLC and put your compassion into action. If you recently lost a loved one, this can be a great way to honor their memory. And your memorial gift will help ensure Catholic Charities can continue to offer programs and services to assist those in need in Livingston County now and in future years. To learn more and or next steps, go to <http://www.aboutcclc.org/ways-to-give/memorials-dedications/>
- ✓ AmazonSmile- When you shop Amazon, they donate a portion of the proceeds to charity. Be sure to type in AmazonSmile and choose Catholic Charities of the Diocese of Rochester, DBA Catholic Charities of Livingston County.
- ✓ Donate a gift today online at [www.aboutcclc.org](http://www.aboutcclc.org), or mail to 34 East State Street Mt. Morris, NY 14510.



In-Kind Donation: We accept donations of goods to help people in need-

- ✓ Food (contact Deborah Farberman at [dfarberman@aol.com](mailto:dfarberman@aol.com))
- ✓ Personal care and paper goods: Deodorant, shampoo, conditioner, lotion, toothpaste, toothbrushes, diapers, wipes, toilet paper, paper towels, laundry detergent, cleaning supplies, etc.
- ✓ Holiday baskets: Christmas food baskets, Thanksgiving food baskets, and Christmas presents for children
- ✓ School Supplies: pens, pencils, notebooks, folders, calculators, erasers, markers, crayons, backpacks, flash drives, binders, socks and shoes (sneakers, all sizes), etc.



You can have goods shipped to us via your favorite online shopping site, or they can be dropped off. Donations are accepted at 34 East State Street Mt. Morris, NY 14510. We may also be able to arrange for pickup (limited availability). Please call Jessica Pierce for more information.

THANK YOU!

Help that works.  
Hope that lasts.

# Thank You to All of Our Volunteers

## Volunteer and Help Make a Difference

Not everyone can make a financial contribution. Other ways for you to get involved include:

- Volunteer with the Food Pantry
- Volunteer with HOPE Youth Mentoring
- Volunteer as a driver for the elderly and disabled
- Volunteer to solicit personal care items and pick up donations
- Volunteer to clean office space
- Data entry
- Volunteer to work on a fundraiser
- Volunteer to speak about Catholic Charities at different engagements
- Volunteer around the office with phone calls
- Volunteer in a different way (We love new ideas. Please let us know a way you, or your group would like to get involved:

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Please visit our website [www.aboutcclc.org](http://www.aboutcclc.org) to learn more, or call us at 585.658.4466. Send this form by mail to our office at 34 East State Street Mt. Morris, NY 14510

**Over 22,000 hours of service on various projects!**

**#Compassion in Action**

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## Thank You to All of Our Donors: Individuals, Businesses, Parishes, and Foundations

Each year, we have over 500 businesses, and individuals donate to help support Catholic Charities. Without your gracious donations and help, we couldn't be the agency that we are. Your gifts and time go to help support the people in our communities who are in need.

*A Special thank you to our longtime supporters:*

\*The Bucci Family Foundation

\*Mary Anne Palermo

\*Norma Riedman

## Thank You to our Funders

Catholic Charities of the Diocese of Rochester

Donald & Gladys Heath Charitable Memorial, Bank of America, N.A., Trustee

Feinbloom Supporting Foundation

Fidelis Care of New York

Finger Lakes Performance Provider Systems

Foodlink of Rochester

Greater Rochester Health Foundation

Hubertus and Helmi Behrla Endowment Fund

Livingston County Community Services

Livingston County Community Services Block Grant

Livingston County Department of Social Services

Livingston County Office for the Aging

Livingston County Youth Bureau

Maternity and Early Childhood Foundation

Medicaid

New York State Department of Corrections and Justice Services

New York State Office of Alcoholism and Substance Abuse

New York State Office of Mental Health

Rochester Area Community Foundation

U.S. Administration for Community Living/Federal Transit Administration

United Way of Livingston County

Wegmans

# 2018

## Annual Report



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