

## 2019 Annual Report

### **Catholic Charities of Livingston County**

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### Message from the CEO

Dear Friends,

2019 was a good year for Catholic Charities of Livingston County, full of change and progress. We welcomed new team members and board members, moved one of our housing units, created a workable strategy to continue to offer sustainable services, and have been building partnerships that will have a lasting and positive impact on our communities. We're proud to be working with a wide range of dedicated caring individuals and organizations. From government through to the faith community, there's a genuine surge and focus on seeing an end to helping people become healthier and happier through a wide variety of services.

- In 2019, our services provided 9000 people with help that works and hope that lasts!
- Catholic Charities continued to make significant progress with our partners in our communities finding ways to best serve people in need.
- We've been continuously growing and learning through our involvement with likeminded Non-Profit providers.

Our success is the community's success. With the ongoing support of our donors, partners, Board, and volunteers, Catholic Charities is ready for the challenges and achievements ahead in 2020.

Thank you!

Tabitha J. Brewster, Ph.D. Chief Executive Officer

### **Mission**

Catholic Charities of Livingston County provides direct assistance, advocates for social and economic justice, and encourages self-sufficiency through education and support to fulfill the mission of Catholic Charities of the Diocese of Rochester's commitment to build a just and compassionate society rooted in the dignity of all people.

### **Program Updates**



#### Faith in Action (FIA)

Faith in Action provides volunteer support services free of charge to those without adequate assistance from family, friends, or neighbors. FIA serves the elderly and individuals living with a disability. Information and referrals to the appropriate resources or agencies is provided to those who need it. FIA allows for family members and friends to continue working while we assist with caring for their loved one by providing transportation to and from critical appointments. FIA also provides these individuals with friendly visits along with transportation to the grocery store and bank.

<u>2019 FIA Statistics</u>: 66 active volunteers drove 74,907.69 miles and donated 4,256 hours of time to provide assistance to people in need. In 2019, we served 136 individuals.



#### **Home and Community-Based Services (HCBS)**

Catholic Charities of Livingston County Case Management Services connects Medicaid Harp enrolled individuals with employment, financial, vocational, educational, and more. Services are personcentered and are provided in a client's home. These services include Psychosocial Rehabilitation, Habilitation, Family Support and Training, Education Support Services, Prevocational Services, Intensive Supported Employment, and Ongoing Supported Employment.

<u>2019 HCBS Statistics</u>: A total of 27 individuals received HCBS services. Many of these individuals received multiple services.



#### **Transitional Jail Counseling**

Transitional Jail Counseling is offered by Licensed Master Social Worker, Brandy Swain. Services are offered to inmates who are transitioning from the Livingston County Jail. Transitional Jail Services prepare inmates for re-integration into their communities by connecting them with many different services and resources.

<u>2019 Transitional Jail Counseling Statistics</u>: 381 inmates were served in this program. Of the 381, 243 were male, and 138 were female.



#### **Employment Case Management Services**

The Employment Program provides services for work-ready individuals, engaging in activities that will help them gain skills for employment. The program also works with non-compliant individuals providing intensive case management to bring them back into compliance. This is a contracted program through the Department of Social Services, and is a partnership between Catholic Charities of Livingston County and Livingston County Workforce Development.

<u>2019 Employment Case Management Statistics</u>: 139 cases were closed this year. Of the 139, 61 individuals gained employment.



#### **Family Therapy**

DSS and Livingston County children's SPOA refer children to Family Therapy. In order to receive services a child in the family must have a diagnosed mental illness and the family must be in need of supportive services for coping with the special needs of their child and the impact on the entire family system. Families receive alternative parenting strategies as well as communication skills. Services are provided in home and are individualized to meet each family's unique needs.

<u>2019 Family Therapy Statistics</u>: A total of 17 families were served, including 33 children.



#### **Parenting Classes and Case Management**

Our parenting educators have received extensive training and are authorized facilitators of 4 different curriculums including Scream Free, The Nurturing Program, Common Sense Parenting, and 123 Magic. Information, support, and referrals are provided to parents of newborns to teens. Services are individualized and tailored to meet the specific needs of the family. We offer in home parenting, group classes, and a weekly group in the Livingston County Jail. Certificates of completion are provided and can meet court ordered parenting requirements.

<u>2019 Parenting Classes and Case Management Statistics</u>: Our in the community parenting classes served 77 families, this included 82 children within the home. We held 68 parenting classes within the Livingston County Jail.



#### **HOPE Youth Mentoring**

Mentors are caring adults who agree to meet with their special friend twice a month for one year. They share what they know, listen, laugh and have fun with a special boy or girl. The HOPE Youth Mentoring service is sponsored by Livingston County Mental Health, Department of Social Services, Livingston County Youth Bureau, and the Probation Department.

<u>2019 HOPE Youth Mentoring Statistics</u>: A total of 23 children were matched or remained matched in 2019. 33 individuals remained unmatched by the end of 2019.



#### **Emergency Housing Services**

The goal of Emergency Housing is to supply help to families that are homeless, facing eviction, or living in sub-standard housing. The Department of Social Services refers families to this program. Currently, there are two emergency housing units. This program helps these families in finding safe and affordable housing, including providing a list of advertised apartments, as well as, referring to other services.

<u>2019 Emergency Housing Services Statistics</u>: A total of 49 individuals served within 15 households.



#### **Food Pantry**

The Mt. Morris Food Pantry each month serves more than 100 families that are experiencing a food crisis. The Food pantry receives food from The Greater Foodlink, Barilla, Wegmans, Save-A-Lot, local parishes, schools, and donors from the community. The Food Pantry is available to Mt. Morris residents one time per month. Those facing a food crisis outside the Mt Morris school district may visit on a one-time emergency bases.

<u>2019 Food Pantry Statistics:</u> In 2019 the Mt. Morris Food Pantry provided food for 24,995 meals with a fully volunteer team. Over 2700 individuals were served by the Mount Morris Catholic Charities Food Pantry.



#### **Emergency Financial Assistance- Help\*Works**

Each year, Help\*Works Community Resource offers emergency assistance to those in need, providing essentials that many of us take for granted. Help\*Works annually assists more than 1,000 families living at or below the poverty level. Recently most of those we serve have never had to ask for help before. Referrals to Help\*Works come from the Dept. of Social Services, the Dept. of Health, the Office of Mental Health, Salvation Army, churches, and other community agencies and organizations as well as self-referrals.

<u>2019 Emergency Financial Assistance Statistics</u>: A total of 1964 individuals were served with 2233 services provided.



#### **SSI/SSD Case Management Services**

Our Case Manager provides assistance to those unable to work due to medical and/or mental health issues, and who need to apply for federal disability benefits. This program helps individuals get the services they need to be stable.

<u>2019 SSI/SSD Case Management Statistics</u>: 26 individuals were served throughout 2019.



#### **Children's Health Home Care Management**

Care Management is program that provides a holistic approach to health care needs. Care Managers link and refer children to needed services which coordinate health care goals.

<u>2019 Children's Health Home Care Statistics</u>: A total of 76 individuals were served.



#### **DEC Food Waste Reduction**

In 2019 we started our Food Waste Reduction grant through the Department of Environmental conservation. With this grant we reduce food waste and give the food donated to those who are in need. These donations go to the Mt. Morris Food Pantry and to the office to distribute.

<u>2019 DEC Food Waste Reduction Statistics:</u> We secured donations from four local grocery stores and one local farmer. Each of these locations donates once a week.

### **Success Story- Faith in Action**

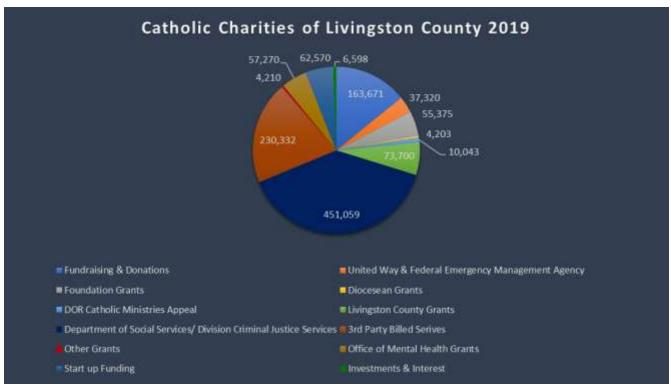
The Faith in Action program was notified in January of 2019 of a current client interested in friendly visits. The Faith in Action director reached out over that next couple of months to Faith in Action volunteers to find the right match for the client in need. Finally, in February of 2019 a volunteer stepped forward with the interest for more information. The interested volunteer accepted the match with the 90-year-old elderly woman shortly after. When the volunteer was asked about her recent match she shared, "After a couple of tries to get together we finally met on March 7th of this year. We became fast friends. She is of German descent and my late husband was of German descent also. She is quite the lady, very independent! I take her shopping at Aldi's, Walmart, and her favorite store in Honeoye Falls, 'Bells'. We have dinner together; we go out for ice cream and we have gone to the Charlotte Pier. I have taken her to the nutrition center in Avon for lunch. She really enjoys going and meeting people. We go to different parks; she likes to walk. She has met my family and I have met hers. I have been with her daily for the last month as her daughter was in Germany. I really love her; my family loves her, and I am so glad that the 'Friendly Visits' brought us together." These two have built quite the friendship; a success for not only our client but our volunteer too!

### **Success Story-Transitional Jail**

As many know, the incarcerated population consists of many different groups of people and different cases of crime. Livingston County Jail offers a variety of supports and services, as well as classes to those who request them. Although some inmates chose not to make any changes, many want to become a better version of themselves. The Catholic Charities jail team is very grateful to be able to work with such an unique population. The jail team provides parenting classes, Cognitive Behavioral Intervention classes, and Transitional Services. We have had many successes with those who have participated in the classes we facilitate. Recently, one inmate really stood out. When he first started participating in our facilitated groups, he did not engage in conversation. As classes continued, he wanted to participate and share based on his experiences, both positive and negative. Towards the end, he started to pull other classmates out of their shells, which influenced great conversation. He successfully completed all his courses that he requested just in time for his sentence to come to an end. Months later, he still keeps in touch with Transitional Services. He has gained employment with a successful company and still continues to ask for any available classes in the community.

### **Funding Sources**

Catholic Charities of Livingston County is a Non-Profit organization. Our organization can only continue through the help of grants and donations. Catholic Charities of Livingston County was founded with the goal of encouraging self-sufficiency through education and support. Our many programs provide a hand UP, not a handout. Donations and grants help support this mission.



Fundraising & Donations	163,671
United Way & FEMA	37,320
Foundation Grants	55,375
Diocesan Grants	4,203
DOR Catholic Ministries Appeal	10,043
<b>Livingston County Grants</b>	73,700
Department of Social Services/ Division Criminal Justice Services	451,059
3rd Party Billed Services	230,332
Other Grants	4,210
OMH Grants	57,270
Start up Funding	62,570
Investments & Interest	6,598

### **Fundraisers**

#### 2019 GALA-





The Annual Gala is one of our biggest fundraisers. The purpose of the gala is to raise money to help support all the critical services we provide, build relationships, and to continue efforts with creating awareness about the work we do. 2019's theme was UnMask Poverty Gala. Willow Creek Venue hosted us to raise money for Catholic Charity's anti-poverty initiatives. More than 200 supporters ate a delicious meal served by Partyman Catering, played crazy games, bought spectacular auction baskets, danced to Bob's Brother's Band, and honored Father Trott winners Deb Farberman and Father Ed Dillon.

Director Dr. Tabitha Brewster gave a speech advocating for the one in seven people who live in poverty in our county. She spoke of seeing people slip into poverty when someone in their family lost a job, fought a serious illness without insurance, or struggled with drugs or alcohol. She reminded guests that rural poverty is often difficult to unmask and even more difficult to address. She also thanked supporters in the room, and the many more supporters at home.

The event raised more than \$67,000, which will be used by our Faith in Action transportation service, the Mt. Morris Food Pantry, and Help\*Works emergency grants for housing and utility bills.

### **SAVE THE DATE:**

The 2020 25<sup>th</sup> Anniversary Gala will be held on December 4, 2020, at Willow Creek, in Lakeville, NY.



### St. Nicholas Appeal-

Every year during this holiday season we ask for your help to Spread Joy, Give Hope, Share Love. Any donation is appreciated, and your generosity goes directly to help your neighbors in Livingston County. We help those in crisis receive basic and vital needs such as weekend food, school supplies, Hope Youth Mentors, parenting classes, Christmas gifts, safe warm homes, access to healthy food and so much more. In 2019, St. Nicholas Appeal raised

\$31,470.



### Christmas-



Families who are struggling financially received 143 food baskets and over 2000 gifts! That's a lot of love shared by our community! All of this was possible with the help of our donors throughout the county.



<u>2019 Christmas Giveaway Statistics:</u> 429 children were provided with Christmas gifts and food baskets. A total of 14 towns were served.

### Eat for Heat-



Eat for Heat brings in funds to provide for the over 1,000 families in Livingston County who can't afford to heat their homes.

St. Mathew Catholic Church in Livonia graciously held the spaghetti dinner at the end of January.



<u>2019 Eat for Heat Statistics</u>: A total of \$6,454.28 was raised. This money was able to help 16 families in need of heating assistance.



### Back to School-



The Help\*Works/ Back to School Program at Catholic Charities of Livingston County provides assistance with School Supplies to families with children who are in need. Over 40 donors supplied items and 19 volunteers assisted with soliciting and picking up donations.



<u>2019 Back to School Statistics</u>: 225 children started their school year with backpacks filled with age-appropriate school supplies.

### Leadership

Kate Alonzo, Development

Below is a list of 2019 Catholic Charities of Livingston County Board Members. Catholic Charities of Livingston County Board Members believe in our mission of building a just and compassionate society rooted in the dignity of ALL people. They are key figures in our community and very active in their roles. Their work has never been more important than it is today.

Tabitha J. Brewster, Ph.D.

Chief Executive Officer

Lynn Maginn, Retired, Registered

Nurse

Jack Balinsky, Diocesan President Siwar (Sue) Raymond, Caledonia

Tony D'Imperio: Board Secretary.
Retired School Principal

Joanne Privitera, Retired School
Teacher, Keshequa
Andrew Kubrich: Treasurer.

Schindler Elevator Company
Pam Rychlicki, Retired, Sheriff's
Dept.

Deborah Farberman, Board

Chairperson

Ken Hirsch, Retired, Carestream
Health
Renee Book Kleinhans, Vice

Chairperson Christopher O'Brien, Corning Incorporated

Andy Huber, Cayuga Partners

Deacon John Hoffman, St. MatthewSt. Mary Parish

Carly Lauricella, ESL Federal Credit

Union
Dr. Gerald Benjamin, Retired, St.
Agnes School

Paul Maginn, Retired Band Director,
Gates-Chili School
Nita Genova, Genesee Valley Motors

Catholic Charities of Livingston County's Board of Directors served over 200 hours of their time to ensure the agency is well -maintained, financially secure, growing, and operating in the best interest of the nonprofit and the people it serves. Board members support the mission, work as a part of a cohesive team, share his/her skills and expertise, dedicate time to attend board meetings, be part of subcommittees, remain aware and engaged in planned fundraisers and activities, and to always represent Catholic Charities as an ambassador.

### We Need Your Help

It takes a village to make the mission of Catholic Charities successful.

#### **Every Penny Matters**

Ways to donate:

- √ In honor of a friend or family member
- ✓ Bequest or memorial gift to CCLC- Memorial gifts in honor of deceased family members or friends are a meaningful way to support CCLC and put your compassion into action. If you recently lost a loved one, this can be a great way to honor their memory. And your memorial gift will help ensure Catholic Charities can continue to offer programs and services to assist those in need in Livingston County now and in future years. To learn more and or next steps, go to <a href="http://www.aboutcclc.org/ways-to-give/memorials-dedications/">http://www.aboutcclc.org/ways-to-give/memorials-dedications/</a>
- ✓ AmazonSmile- When you shop Amazon, they donate a portion of the proceeds to charity. Be sure to type in AmazonSmile and choose Catholic Charities of the Diocese of Rochester, DBA Catholic Charities of Livingston County.
- ✓ Donate a gift today online at <u>www.aboutcclc.org</u>, or mail to 34 East State Street Mt. Morris, NY 14510.

In-Kind Donation: We accept donations of goods to help people in need-

- √ Food (contact Deborah Farberman at <u>dfarberman@aol.com</u>)
- ✓ Personal care and paper goods: Deodorant, shampoo, conditioner, lotion, toothpaste, toothbrushes, diapers, wipes, toilet paper, paper towels, laundry detergent, cleaning supplies, etc.
- ✓ Holiday baskets: Christmas food baskets, Thanksgiving food baskets, and Christmas presents for children
- ✓ School Supplies: pens, pencils, notebooks, folders, calculators, erasers, markers, crayons, backpacks, flash drives, binders, socks and shoes (sneakers, all sizes), etc.



You can have goods shipped to us via your favorite online shopping site, or they can be dropped off. Donations are accepted at 34 East State Street Mt. Morris, NY 14510. We may also be able to arrange for pickup (limited availability).



### Thank You to All of Our Volunteers

#### **Volunteer and Help Make a Difference**

Not everyone can make a financial contribution. Other ways for you to get involved include:

	Volunteer with the Food Pantry
	Volunteer with HOPE Youth Mentoring
	Volunteer as a driver for the elderly and disabled
	Volunteer to solicit personal care items and pick up donations
	Volunteer to clean office space
	Data entry
	Volunteer to work on a fundraiser
	Volunteer to speak about Catholic Charities at different engagements
	Volunteer around the office with phone calls
	Volunteer in a different way (We love new ideas. Please let us know a way you, or your group
	would like to get involved:
Plaase	e visit our website www.aboutcclc.org to learn more, or call us at 585.658.4466. Send
	and the control of th
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Over 22,000 hours of service on various projects! #Compassion in Action

# Thank You to All of Our Donors: Individuals, Businesses, Parishes, and Foundations

Each year, we have over 500 businesses, and individuals donate to help support Catholic Charities. Without your gracious donations and help, we couldn't be the agency that we are. Your gifts and time go to help support the people in our communities who are in need.

### Thank You to our Funders

Catholic Charities of the Diocese of Rochester

Department of Environmental Conservation

Donald & Gladys Heath Charitable Memorial, Bank of America, N.A., Trustee

Feinbloom Supporting Foundation

Fidelis Care of New York

Finger Lakes Performance Provider Systems

Foodlink of Rochester

Greater Rochester Health Foundation

Hubertus and Helmi Behrla Endowment Fund

Livingston County Community Services

Livingston County Community Services Block Grant

Livingston County Department of Social Services

Livingston County Office for the Aging

Livingston County Youth Bureau

Maternity and Early Childhood Foundation

Medicaid

New York State Department of Corrections and Justice Services

New York State Office of Alcoholism and Substance Abuse

New York State Office of Mental Health

Rochester Area Community Foundation

U.S. Administration for Community Living/Federal Transit Administration

United Way of Livingston County

Wegmans





Livingston County

Help that works. Hope that lasts.







